



COVID 19 - Customer Policy for Alert Level 2, Level 3 Step 3 And Traffic Light System (Dec 2021)

The Rules & Criteria

We are happy to advise we are legally allowed to operate during all **Traffic Lights Green, Amber and Red**. Also **Alert Level 2 and Alert Level 3 Step 3** and your booking shall be able to proceed on these Alert Levels.

We would like to take the opportunity to let you know the rules as stated in the Government website and **ask you to pass this info on to your guests for health and safety reasons and to help the cruise go efficiently.**

COVID QR Posters and Scanning (Any Operational Alert Level Scenario)

We are required by law to display a QR Code Poster for our staff and customers to scan. This enables our commitment to safeguard our customers and wider community from the spread of COVID 19. All guests over 12 must scan or record their details in a register. We encourage customers to scan rather than writing in a register to ensure the cruise can start without delay. Our staff are required to scan in for duty. We do ask that everyone supports us and the rest of NZ with this effort to keep NZ safe.

Health & Hygiene

Please advise your guests to stay at home if they are feeling unwell, showing symptoms or waiting for COVID 19 test results. We cannot allow their entry. We have hand sanitiser spread out about the boat and ask all guests to use them frequently and wash their hands after using the bathroom.

TRAFFIC LIGHT SYSTEM

The below refers to All Traffic Light Colour Statuses

Household bubbles no longer exist and do not apply under the new COVID19 protection framework. Private and public event gatherings held at venues can have up to 100 people for RED, AMBER & GREEN Light status according to rules on the government website in certain circumstances. This policy outlines those circumstances.

Guest Numbers. Our venue is limited to take up to 50 people under Maritime New Zealand Rules. **Your event can go ahead with up to 50 people.**

My Vaccine Pass.



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We are a venue that ONLY accepts guests with a “My Vaccine Pass” in **RED** status for private and public events. All our staff, service providers, customers and their guests and any visitors must be fully vaccinated and hold a My Vaccine Pass before boarding our vessel.

At **ORANGE** status we will accept a My Vaccine Pass for all attendees and have NO SPACE RESTRICTIONS. OR we will accept a mix of My Vaccine Pass and non My Vaccine Pass attendees as long as all guests have a minimum of one vaccination dose complete with verification of a negative COVID test taken no more than 2 days before the charter. We shall not accept anyone onboard the vessel with no vaccination unless children under 12.

The paying customer is requested to advise all of his or her guests of the requirement to bring the vaccination passes with them to be scanned before boarding the vessel, or the vaccination record and negative COVID test record if No My Vaccine Pass is held. An official form of photographic ID shall also be required to be shown with the pass to validate the persons identity.

Forms of photographic ID excepted are as follows

- any current passport
- a current New Zealand driver licence
- a Hospitality NZ 18+ Card - New 18+ Cards are no longer available but existing 18+ Cards continue to be valid ID for 10 years from the date of issue.
- a Kiwi Access Card

Children under the age of 12 years and 3 months do not need to provide a My Vaccine Pass to enter places with a vaccination requirement

PUBLIC TICKETED EVENTS at all traffic light statuses shall require MY VACCINATION PASS and photographic ID – NO EXCEPTION (except under 12yo).

Additional Health & Safety Measures

RED LIGHT STATUS

Vaccination Requirements (Private & Public Bookings). My Vaccination Pass and photographic ID required for ALL people excluding 12yo and under.

Spacing (Private & Public Bookings). 1-metre physical distancing in a single defined space at our venue at any time is advised in COVID19 government website rules. We have the



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space and ask that our guests try to maintain 1m spacing where possible. Exceptions are passing each other on narrow passageways.

Face Coverings (Private & Public Bookings). Private gatherings and public ticketed events at our venue is NOT a place listed in the government website where our customers are required to wear face masks. The government website specifies face masks are NOT required to be worn on charter or group tours (us). The government encourages the use but it is not a legal requirement.

Our staff (excluding performers where it is impractical) are strongly encouraged to wear face coverings as per government rules.

Food & Drink (Private Bookings). You have exclusive use of our venue. You and we are NOT required to follow the hospitality advice on the government website for your event. Eating can be served and consumed whilst standing or seated.

Food & Drink (Public Bookings / Ticketed Events). When food and drink is being served, you must remain seated and separated. You can move around when you are not being served or eating.

AMBER LIGHT STATUS

Vaccination Requirements.

My Vaccination Pass Only Event My Vaccination Pass and photographic ID required for all people (No space restrictions apply).

Mixed Event. Proof of 1 vaccination dose AND proof of a negative COVID Test no later than 2 days before cruise (1 meter spacing applies for all guests).

NO ONE IS ALLOWED ONBOARD WHO ARE NOT VACCINATED. The paying customer MUST INFORM ALL THEIR GUESTS IF IT'S A MIXED EVENT OR A MY VACCINE PASS ONLY EVENT.

Spacing. There are no space restrictions.

Face Coverings. Face coverings are recommended but not legally required as per government website guidelines (guests, staff, service providers, visitors)

Food & Drink. No restrictions.



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GREEN LIGHT STATUS

Vaccination Requirements. Same as Amber

Spacing. No restrictions.

Face Coverings. Not required

Food & Drink. No restrictions.

ALERT LEVELS 1, 2 & 3.3.

Maximum Guest Numbers

Alert Level 3 step 3 Government website rules say social gatherings, indoors and outdoors, can take place with a limit of 50 people in a defined space. Max number of Guests shall be 46 and crew shall be 4.

Alert Level 2 Government website rules say a maximum of 100 people to gather at event venues. Our boat is surveyed for a maximum of 50 guests plus 4 crew.

At all alert levels more staff can be added when guest numbers are lower.

Space Restrictions

We shall be classing all single group booking as one bubble as a private social gathering. Government website defines a bubble as a group of people you have day to day physical contact with and can include family, flatmates, close friends or workmates. There will be no space restrictions to those in your bubble during the cruise as our venue is classed as one space and has only one entry and exit with the group sharing the same bathroom facilities.

Whether on a private group booking or on a public ticked event we guests to try to keep 1m spacing where possible from those they don't know.

Our staff will do their best to keep 1m distance from guests however this will not be physically possible at all times in the passage ways.



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Seating

There are no seating space restrictions for private gatherings at private function venues such as ours during Alert Levels 2 and 3.3.

Face Masks

Our staff are legally required to wear face masks only where the associated alert levels specify this. We take this seriously and have invested in the highly effective Israeli mask. Allowances will be made when our staff must eat or drink or take a break while socially distancing.

Customers are not legally required to wear face masks for private social gatherings on charter / group tours for Alert levels 3.3 and 2.

Food & Drink

Our staff shall be serving drink from behind the bar to help keep a 1m distance. Contactless payment is available but is not reliable due to the network issues on the water. Customers are asked to bring cash (due to eftpos signal issues on the water) and use the hand sanitiser at the bar after each transaction. If you have chosen to bring your own food onboard you are encouraged to limit the number of people serving the food / using serving utensils. Hand sanitiser shall be available at the serving tables.

Concerns

We value your business and thank you for cruising with us. If you or your guests have any concerns or questions please feel free to address them directly with us and we will do our best to help.

Malcolm Maclean

Managing Director
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