



HOST RESPONSIBILITY POLICY

Ocean Groove Cruises management, staff and crew are fully committed to being responsible hosts to our guests and duty bound to prevent their intoxication and / or alcohol being sold to and consumed by minors. Ocean Groove Cruises management shall uphold our duty to ensure our staff are trained and competent in their responsibilities under the Sale and Supply of Alcohol act 2012.

Food

- ❖ Customers are required to either purchase food from our menu or to bring their own food (BYO).
- ❖ At all times when alcohol is served a reasonable range of food shall be made available for customers to consume on the premises.
- ❖ Customers will be advised of the availability of reasonably priced food onboard the vessel and to make enquiries at the bar for options.
- ❖ Customers will always be encouraged to eat food and drink water whilst alcohol is being consumed as the minimum cruise is 3hrs.

Non-Alcoholic Drinks & Low Alcoholic Drinks.

- ❖ A variety of non-alcoholic and low alcoholic beverages will be available for customers to purchase as an alternative to alcoholic drinks.
- ❖ Free filtered water will always be available for customers on all deck levels. During the safety brief customers will encouraged to drink water during the cruise to reduce the risk of intoxication.

Service Intervention

- ❖ Alcohol will not be served to minors. Minors must be accompanied by a parent or legal guardian
- ❖ ID will be asked for if there is any doubt regarding age and if they look less than 21 years.
- ❖ Intoxicated customers shall not be allowed to board the vessel.
- ❖ Customers will be discouraged from becoming intoxicated whilst onboard the vessel
- ❖ Intoxicated customers shall immediately stop being served alcoholic beverages and advised to drink more water and eat more food.
- ❖ Signage will be displayed at the entrance regarding non service to minors and intoxicated adults.

Transport options

- ❖ Signs discouraging drink drive and to ask our staff about transportation option home.
- ❖ Our staff will provide our customers assistance finding forms of transport from the premises that are available at that time and provide that information free of charge upon request.

Leadership

- ❖ The Director and Operations Manager of Ocean Groove Cruises Limited will at all times
 - practice sensible and safe alcoholic sales and consumption on all cruises.
 - ensure our staff are trained and competent in their responsibilities under the Sale and Supply of Alcohol act 2012.

Signed :

Name: Malcolm Maclean

Position : Director

Date : 29 Sept 2021